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| **No** | **Event** | **Email/SMS** | **ACSM Comment - Revise version  Malay + English for Email content** |
| 1 | Send OTP Code Resend OTP Code | Email | **Subject:**  AEON Credit Service Malaysia - Email Verification / AEON Credit Service Malaysia - Pengesahan Email  **Object:**  Dear {applicant name}, *Kepada {nama pemohon},*  Greetings from AEON Credit Service (M) Berhad. *Salam sejahtera dari AEON Credit Service (M) Berhad.*  Requested Verification Code {Verification Code} is Confidential. *Kod Pengesahan yang diminta {Kod Pengesahan} adalah sulit.*  DO NOT share your Verification Code. Expired {date}. *JANGAN kongsi Kod Pengesahan anda. Tamat tempoh pada {tarikh}.*  Sincerely, *Sekian,*  AEON Credit Service (M) Berhad |

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| 2 | Successful Application | Email | **Subject:**  AEON Credit Service Malaysia – AEON i-Cash Personal Financing Application Received / AEON Credit Service Malaysia Permohonan Pembiayaan Peribadi AEON i-Cash Anda Diterima  **Content:**  Dear {applicant name}, *Kepada {nama pemohon},* Greetings from AEON Credit Service (M) Berhad. *Salam sejahtera dari AEON Credit Service (M) Berhad.* You have successfully completed your **AEON i-Cash Personal Financing** application on {date}. *Anda telah berjaya melengkapkan permohonan Pembiayaan Peribadi AEON i-Cash anda pada {Tarikh}.* We are now processing your application and will contact you as soon as possible*. Kami sedang memproses permohonan anda dan akan menghubungi anda secepat mungkin.* This is your Application Number: {application number}. *Ini adalah Nombor Permohonan anda: {nombor permohonan}.*  Thank you. *Terima kasih.* Sincerely, *Sekian,*  AEON Credit Service (M) Berhad |
| 3 | Failed Application | Email | **Subject:**  AEON Credit Service Malaysia - Unsuccessful Application / AEON Credit Service Malaysia - Permohonan Tidak Berjaya  **Content:**  Dear {applicant name}, *Kepada {nama pemohon},*  We regret to inform you that your application was not successful. *Dukacita dimaklumkan bahawa permohonan anda tidak berjaya.*  We will keep your application for future reference. *Kami akan menyimpan rekod permohonan anda untuk rujukan.*   Thank you. *Terima kasih.*  AEON Credit Service (M) Berhad |
| 4 | Send Back | Email | **Subject:**  AEON Credit Service Malaysia – Additional Document(s) Required / AEON Credit Service Malaysia - Dokumen Tambahan Diperlukan  **Content:**  Dear {applicant name}, *Kepada {nama pemohon},* Greetings from AEON Credit Service (M) Berhad. *Salam sejahtera dari AEON Credit Service (M) Berhad.* You are required to upload these additional documents in order to speed up your application process: *Anda dikehendaki memuat naik dokumen tambahan ini untuk mempercepatkan proses permohonan anda:* {send back remarks} *{hantar balik keterangan}* Please click this link to complete yourapplication. *Sila klik pautan ini untuk melengkapkan permohonan anda.* {send back URL} *{hantar balik URL}* Thank you. *Terima kasih.* Sincerely, *Sekian,*  AEON Credit Service (M) Berhad |

SMS Content

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| 1 | Send OTP Code Resend OTP Code | SMS  \*word limit 157 | RM0 AEON Credit: Requested Verification Code {Verification Code} Confidential. NEVER share your OTP. Expired {date}  Example:  RM0 AEON Credit: Requested Verification Code 123456 is Confidential. NEVER share your Verification Code. Expired XX/XX/XXXX XX:XX (130 words) |